





AGENTS, we've expanded our **Property & Casualty Insurance**

Consider us for all your Commercial business insurance policies. With us, there's no need to use multiple insurers.

- Businessowner's Policy
 Commercial Umbrella
- · Commercial Auto

- Workers' Compensation

Apply to be an agent at guard.com/apply



<u>Did you know</u> that PIA's company council, The PIA Partnership, has conducted nationwide research about the insurance buying preferences of small business owners?

The research is encouraging because it found that small business owners strongly prefer independent insurance agents as they make choices in today's online world.

However, the results also serve as a wake-up call that agents must take steps to continue to demonstrate their value and also be more engaged online.

PIA and the companies belonging to The PIA Partnership have created a public website that helps agents understand PIA's findings.

PIA members also have access to a private website containing a series of strategies and tools to help them stay ahead of online competition in commercial lines.

To access the newest PIA Partnership project, **Small Business Insurance & The Internet** — **The Voice of the Commercial Lines Customer**, visit us at **www.pianet.com/voiceoftheclcustomer**.

If you are not a PIA member and want to access all of the tools available through this program, contact us for a membership application or visit us online at **www.pianet.com/joinpia**.



National Association of Professional Insurance Agents 400 N. Washington St., Alexandria, VA 22314-2353 www.pianet.com | membership@pianet.org | (703) 836-9340

Contents

Shock! Motor Vehicle Departments Selling License Data | 7

Isn't one of government's main responsibilities to protect the private information you must give to this department or that?

Consumers & Insurance: An Unhappy Picture | 9

Resonate is a consumer website and tracks how consumers feel about things. In this case, it's how they feel about personal lines insurance.

Pharmaceutical Prices: Pelosi's Plan | 10

One of the big challenges any independent insurance agency or insurance company has is health insurance for employees.

The Most Dangerous Jobs in the U.S. | 13

There are a lot of dangerous jobs. How dangerous is based on the number of deaths per 100,000 full-time employees.

The State of Insurance: Improving Results | 14

Fitch ratings says things are looking very good for North American P&C insurers. Christopher Grimes — Fitch's director of insurance — said for the first half of 2019 the outlook for commercial, personal and reinsurance sectors is stable.

Men, Women & Disaster | 15

Men and women respond — generally speaking — differently to situations. Let's take natural disasters for example.

The Monetary Troubles of Getting a DUI | 17

No one wants to get a DUI or a DWI. They're the same just different initials. As you know, both involve driving while legally intoxicated.

PIA Federal Legislative Summit now PIA Advocacy Day: Name Change, Same Event | 19

PIA agents from around the country head to Washington, D.C. each year for the annual PIA Federal Legislative Summit. They'll still be doing that but the event now has a new name. It is PIA Advocacy Day.

Commercial Rates — Continuing to Rise | 22

Ivans Insurance Solutions tracks insurance rates. The insurance exchange said its third quarter analysis says four of six P&C lines saw higher premium renewal rates when compared to the second quarter.

Flood Reforms & Flood-Prone Homes | 23

As you know, the Federal Emergency Management Agency (FEMA) manages the National Flood Insurance Program (NFIP).

A Concern: Drug Prices & Drug Price Profits | 26

The high cost of pharmaceuticals is big in the news these days. As many of you know, drug costs are high on the minds of the leaders of both parties and as we move toward the general election in November of next year, both parties are ramping up the rhetoric on the issue.

PIA NE IA EVENTS

Professional Insurance Agents NE IA and The National Alliance Nebraska and Iowa CIC & CISR Designation | 27

Holiday Party: December 5, 2019 The Nebraska Club | Toys for Tots | 29

Upcoming Events Calendar 2019 | 30

ADVERTISEMENTS





Providing over 125 years of exceptional service and peace of mind—so you can focus on what matters most.

Always alongside you.



Contact:

Andy Kraus, CPCU Vice President of Agencies akraus@fmne.com | 800.742.7433



PIA FOR NEBRASKA AND IOWA

PIA Association for Nebraska and Iowa is committed to focusing its resources in ways that cast the most favorable light on its constituents. We are dedicated to providing the type of programs, the level of advocacy, and the dissemination of information that best supports the perpetuation and prosperity of our members. We pledge to always conduct ourselves in a manner that enhances the public image of PIA and adds real value to our members.

SUBSCRIBE OR COMMENT

Professional Insurance Agents NE IA

Attention: Editorial Main Street Industry News 920 S 107 Avenue, Ste. 305 Omaha, NE 68114

Email: office@pianeia.com

Ph: 402-392-1611 www.pianeia.com

The PIA NE IA, **Main Street Industry News** reserves the right to edit your comments to fit space available. We respectfully ask that you keep the comments to 200-300 words.



ADVERTISING QUESTIONS

Cathy Klasi, Executive Director (402) 392-1611

This publication is designed by **Strubel Studios**.

IS YOUR E&O X-DATE HERE?

Considering a change?

Let the PIA quote your E&O

Steve Bailey (402) 392-1611 Steve@pianeia.com



E&O Coordinator Steve Bailey

SHOCK! MOTOR VEHICLE DEPARTMENTS SELLING LICENSE DATA

We start with a question. Isn't one of government's main responsibilities to protect the private information you must give to this department or that? Most of you will answer yes. The information you give to — let's say — a motor vehicle department ought to stay with that department and not be shared with anyone.

Or — worse — sold.

Several news services are reporting a shocking story from the online publication *Vice*. It found that some motor vehicles departments across the country are selling the private information it gathers from consumers.

The story — from *Vice's Motherboard* — said the DMVs are selling to insurers, insurance agencies, towing companies, private investigators and others.

While most of the departments that are selling information say they aren't selling Social Security numbers or images from the driver's licenses, they're still — no excuse — selling personally identifiable information (PII) data. No images or SS numbers but they are unloading names, addresses, phone numbers, email

	Driving License Application						
Name o	Name of applicant Full name						
Age		Date of	birth		Gender		
First tin	First time applicant Yes No						
Contact	s Address						
Town							
City							
Telepho	ne						
Type of	driving license:						
Sought	categories of vehic	les for w	hich th	ne license will be us	ed:		
Specify							
Health a	and fitness						
Do you	use glasses or lens	es when	driving	g? Yes	No		
Do you	Do you use hearing aids? Yes No						
Do you	have any physical	disabilit	ies that	may require specia	l adaptations to	be made on the	
vehicle y	vehicle you might use? Yes No						
Do you suffer from any serious disease? Yes No							
If the above answer is yes kindly specify							
Are you on any prescription drugs? Yes No							
Have you ever been dependant on alcohol? Yes No							

addresses, vehicle information, birth dates and other personal information.

Even more shameful, many of these departments are selling the personal information of minors — drivers under the age of 18.

To add insult to consumer injury, it appears that DMVs have been selling this data for years and no one knew, and they've been profiting from that data for as little as a penny per record. On the dark web, add a Social Security number

and some banking information and the piece of data will bring in a dollar or more.

The result — however — is millions in DMV coffers. Here are some examples:

- South Carolina made \$42 million in 2015
- Wisconsin took in \$17 million in 2018
- Florida brought in \$77 million in 2017

The data is a total cash cow but one that could end up backfiring.

Google just paid a \$170 million fine for the violation of the privacy of children. So those states that have been selling the data — and we'll list them in a bit — will no doubt face lawsuits. Most legal experts consider this a violation of the federal Driver's Privacy Protection Act (DPPA) that was passed in 1994.

The states where license info is sold:

- Utah
- Texas
- Oklahoma
- Nebraska
- Wisconsin
- Michigan
- Tennessee
- Georgia
- Florida
- Maine
- Vermont
- New York
- Connecticut
- Virginia
- West Virginia

States where that information might be being sold but *Vice* was not able to make a solid determination:

- Ohio
- South Carolina
- North Carolina

Oregon Senator Ron Wyden — a Democrat — said it is time for changes.

"Congress should take a close look at the Driver's Privacy Protection Act, and, if necessary, close loopholes that are being abused to spy on Americans," Wyden said.

Erica Olsen of the National Network to End Domestic Violence (NNEDV) agrees and says the practice by these states are endangering lives. "The selling of personally identifying information to third parties is broadly a privacy issue for all and specifically a safety issue for survivors of abuse, including domestic violence, sexual assault, stalking and trafficking," she said. "For survivors, their safety may depend on their ability to keep this type of information private."

Sources: Dig-In.com, Newsweek





CONSUMERS & INSURANCE

AN UNHAPPY PICTURE

Resonate is a consumer website and tracks how consumers feel about things. In this case, it's how they feel about personal lines insurance. Data released recently says that sometime next year over 25 million people are *probably* going to switch from carriers GEICO, Allstate, State Farm and Progressive to a different insurer. *Key word: probably.*

The conclusion of Resonate is that these 25 million people can still be talked out of jumping ship. However, there are an additional 5.4 million people who will definitely be changing insurance companies and cannot be persuaded to stay with their current insurer no matter what.

In its statement, Resonate said, "This presents an incredible opportunity for leading companies to retain policyholders who might flee and acquire customers that are ditching their competitors; insurance companies have tens of millions of dollars at stake."

Here is who's likely to change but can still be talked out of leaving. Most are female. Married. Usually stay at home moms. They range in age from 45 to 54 and they have children under 18.

This average person that can be persuaded to stick with their insurer also watches Showtime on her tablet and spends a ton of time on LinkedIn.

Resonate says there are things insurers can do to salvage the situation. "When developing a marketing strategy to retain persuadable customers, consider incorporating themes of self-discipline, politeness and exciting life challenges into your messaging," Resonate said. "Since they're mostly moms, incorporate themes of family and togetherness (that) will resonate well with this group."

Those that are past being persuaded are older millennials that are married and have at least one child. They also have a job. Most are male. Their decisions are always driven by personal values and wealth acquisition. They are seekers of excitement and tend to exercise creativity.

This group is mainly male and they watch YouTube TV on their tablet and spend a lot of time on Reddit.

"The switcher is also up to 79% more likely than the average US consumer to pay his bills on his phone or tablet, so insurance companies could offer a discount to new customers who use their app to do so," Resonate said.

And with that Resonate offered one last piece of advice.

"Consider using financial success in your messaging and creative," Resonate said. "Highlighting that your insurance will always be there for you no matter how far you go in life will speak to their personal goal of attaining influence and seeking creative freedom and excitement."

Source: Insurance Business America



One of the big challenges any independent insurance agency or insurance company has is health insurance for employees. And one of the huge reasons for sky high rates for companies and individuals is the high cost of prescription drugs.

House Speaker Nancy Pelosi — as promised — has announced her plan to fix the high costs to consumers for these drugs. The plan starts with allowing the federal government's Health and Human Services (HHS) to negotiate the price on 25 to 250 drugs per year on behalf of consumers. The lower prices will be available to those on Medicare and to those on private insurance.

If the pharmaceutical company involved refuses to negotiate a lower price it will be hit with a 65% tax on the company's gross sales. It could even go higher — like to 95% — if they still refuse to go to the negotiating table.

Pelosi also wants to set a maximum price drug companies can charge for these drugs. It would be 120% of an average price of prices in other countries. This is a concept President Trump has also proposed.



House Speaker Nancy Pelosi

A figure of 120% of the price in other countries would be quite low.

Even though many in the senate are open to finding ways to reduce drug prices, Pelosi's plan is probably already dead on arrival there.

TOP STORIES

Pelosi hopes her plan jibes more with what President Trump wants. In the past he has been very supportive of the idea of lower prescription drug prices.

That could mean Trump might put pressure on Republicans in the Senate to pass something close to Pelosi's plan. "We do hope to have White House buy-in because that seems to be the route to getting any votes in the United States Senate," Pelosi said.

Republicans in the House hate the idea and say it's socialist. They want bipartisan legislation that doesn't go quite that far. In looking at what Trump might do, House Minority Leader Rep. Kevin McCarthy of California said, "I don't see how the president could support this bill."

Progressives in the U.S. House also aren't all that happy with the House Speaker. They don't think Pelosi's plan goes far enough. Many want negotiations open on all drugs and think the number 25 to begin with is too small. It won't bring meaningful relief to consumers.

There are — to Pelosi's advantage — a couple of proposals bouncing around the U.S. Senate to lower drug prices. One is from Republican Sen. Chuck Grassley of Iowa and the other from Oregon Sen. Ron Wyden.

Pharmaceutical companies — as expected — hate the Pelosi plan. Steve Ubl is the CEO of the Pharmaceutical Research and Manufacturers of America. He said, "Speaker Pelosi's radical plan would end the current market-based system that has made the United States the global leader in developing innovative, lifesaving treatments and cures."

Ubl's current market-based system is not all that popular with the American public. It has reached a new Gallup poll low.

- 27% have a positive view of the industry
- 58% are negative on pharmaceutical companies
- That gives it a negative 31 points

Here's how this compares to others:

- The federal government is a negative 27 points
- The advertising industry sit at minus 1
- The legal field is a plus 5
- Airlines sit at plus 19

That said, Pelosi hopes for a vote on her proposal in the House by late October or early November.

Sources: The Hill Photo by freestocks.org





INDUSTRY-LEADING TECHNOLOGY. SO YOU CAN FOCUS ON



As a crop insurance agent, you've most likely been busy this year. That's why RCIS makes your job easier, with expanded Precision Ag and mapping capabilities, designed to save time and increase efficiency. We also provide outstanding claims service, giving your clients an excellent experience when they need it most. When it comes to weathering the storm, you've got this.

Contact an RCIS field representative or visit RCIS.com today.

RCIC is an equal opportunity provider. In accordance with Federal law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating on the basis of race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Some products not available in all states or counties. This is intended as a general description of certain types of insurance and services available to qualified customers provided solely for informational purposes. Coverage is underwritten in all states by Rural Community Insurance Company, Anoka, MN except in Montana where hail coverage is underwritten by Tri-County Farmers Mutual Insurance Company, Malta, MT. Nothing herein should be construed as a solicitation, offer, advice, recommendation, or any other service with regard to any type of insurance product or services. Your policy is the contract that specifically and fully describes your coverage, terms and conditions. The description of the policy provisions gives a broad overview of coverages and does not revise or amend the policy. Coverage may vary by state. Coverages and rates are subject to individual insured meeting our underwriting qualifications and product availability in applicable states. RCIS is a registered trademark of Rural Community Insurance Company. © 2019 Rural Community Insurance Company. All rights reserved.



There are a lot of dangerous jobs. How dangerous is based on the number of deaths per 100,000 full-time employees. At least that's how the U.S. Department of Labor Statistics measures them in the National Census of Fatal Occupational Injuries.

Top killer jobs of 2017 per 100,000 workers				
Fishing industry workers	99.8			
Logging workers	84.3			
Aircraft pilots & flight engineers	48.6			
Roofers	45.2			
Refuse & recycle material collectors	35.0			

Type of incidents 2017 per 100,000 full-time employees				
Transportation incidents	2,077			
Fatal falls	887			
Contact with objects & equipment	695			
Unintentional overdoses due to the use of drugs or alcohol at work	272			
Confined spaces	166			
Caught in running equipment or machinery	76			
Crane-related incidents	33			

Cost to employers from unintentional deaths and injuries in 2016				
Total cost	\$151 billion			
Wage & productivity losses \$49.5 billion				
Medical Costs \$33.8 billion				
Administrative expenses \$48.3 billion				

Total workplace fatalities from unintentional injuries in 2017				
Total deaths	4,398			
Homicides 792				

The most dangerous occupations in 2017			
Non-construction labors	7.3%		
Truck drivers	5.4%		
Janitors and cleaners	4.0%		
Nursing assistants	3.9%		
General maintenance & repair workers	3.5%		

Source: PropertyCasualty360.com Photo by Craig Cameron

THE STATE OF INSURANCE IMPROVING RESULTS

Fitch ratings says things are looking very good for North American P&C insurers. Christopher Grimes — Fitch's director of insurance — said for the first half of 2019 the outlook for commercial, personal and reinsurance sectors is stable.

"Overall improvement in full-year results will again hinge on second-half catastrophe experience," he said.

The Fitch report looked at 47 property and casualty insurers and reinsurers. The ratings firm found an improvement in market fundamentals with rising prices across the board.

Ratings for the last two years have been influenced by fourth-quarter disasters like the wildfires in California and several hurricanes. Catastrophe loss trends are currently limited. But we're approaching the fourth quarter.

- Operating earnings rose by 4% verses the first half of 2018
- Operating return on average equity is unchanged at 8.3%
- Almost half of the 47 companies — 23 of them — reported a 10% or more ROAE
- Shareholder equity hit \$748 billion from \$674 billion in 2018

As for rates, Fitch — quoting the latest Willis Towers Watson Commercial Lines Insurance Pricing Survey (CLIPS) — said commercial pricing has gone up close to 4% in the second quarter this year when compared to last.

- D&O, property and excess/umbrella rates rose nearly double digits
- It's the seventh straight quarter of those results
- Prices are trending higher in all account sizes
- Mid-market & large accounts did the best

Spokeswoman Alejandra Nolibos said, "After so many quarters of modest increases, we are seeing a pickup, backing up general market sentiment. Adverse loss trends in auto and D&O, and deteriorating or potentially deteriorating loss trends in other casualty lines, together with the prospect of potentially diminishing reserve releases seems to have pushed carriers to demand higher prices."

Sources: PropertyCasualty360.com, Insurance Journal, Carrier Management





Men and women respond — generally speaking — differently to situations. Let's take natural disasters for example. A University of Colorado Boulder study says women are more likely than men to take cover quickly, or immediately prepare for a disaster.

In fact, women — the study shows — have trouble convincing the men in their life to respond when disaster is at hand. On the other side of a disaster, women are also quicker to take care of the home front and often get relegated to the homemaker status while men do the macho things and handle finances and work in the community to repair damages.

Another fact — says researcher and sociologist Dr. Melissa Villarreal— is that agencies involved in assisting natural disaster victims will ask to speak to the man of the house when contacting a family.

Villarreal is the study's lead author and a student at the Department of Sociology and a

research assistant at the university's Natural Hazards Center. "We found that there are many barriers that disadvantage women in the event of a disaster, leaving them behind when it comes to decision-making and potentially slowing down their recovery," she said.

The study is titled *Women's Experiences*Across Disasters: A Study of Two Towns in Texas. It was done by Texas A&M University Assistant Professor Michelle Meyer and Villarreal. They analyzed interviews with 33 women and 10 men in two Texas towns. The interviews involved the EF-4 tornado that killed six people and destroyed 600 homes in Granbury, Texas in 2013 and the other was from a fertilizer plant explosion that killed 15 and totaled 100 homes.

Meyer said the interviews showed common gender-influenced patterns.

"We often assume that men and women are going to respond the same way to these kinds of external stimuli but we are finding that's not really the case," she said.

One woman said she and the kids took cover in a closet during the tornado. She begged her husband to join them. He stayed at the window and watched the funnel cloud. Another woman urged her husband to go to a shelter. He — instead — chose to ride out the tornado in a car. She, the kids and he were hit by the tornadoes winds but managed to survive.

"Women seemed to have a different risk perception and desire for protective action than the men in their lives, but men often determined when and what type of action families took," Villareal noted. "In some cases, this put women and their families in greater danger."

The point — she pointed out — is that women tend to have a much higher perception of the risk but are pegged by men as worriers and are not taken seriously. It was the main

complaint of women. Those same women also complained that the recovery organizations helping out often want to talk to the man first when asking what aid is needed.

"Eliminating the male head-of-household model is crucial for speeding overall household recovery," the two authors concluded. And they pointed out that women are often excluded from leadership roles in the recovery of a community and are pushed into putting the house back together and taking care of the kids while schools are closed.

Villarreal wants government agencies to look deeper into gender differences when putting out disaster warnings. She also wants to see more childcare available to them so they can participate and have a greater role in efforts to put a community back together.

Source: Insurance Journal Photo by Yan Laurichesse





THE MONETARY TROUBLES OF GETTING A DUI

No one wants to get a DUI or a DWI. They're the same just different initials. As you know, both involve driving while legally intoxicated. In 2010 over 1.4 million of us got nabbed doing just that.

That was nine-years ago and the last year the U.S. Department of Transportation offered statistics. The numbers are no doubt even higher today.

The average cost of a DUI or DWI — depending on what you want to call it — runs about \$20,000 in fines and legal fees. When it comes to insurance, premium costs will rise as well. How much depends on the driving history of the recipient but no one — no matter where they live — escapes higher premiums.

Quote comparer CoverHound tracks such things. It says the national average cost hike

TOP STORIES

is 94.13% for the first year. The second and third could see small decreases depending on whether there are additional moving violations.

By small decrease, CoverHound says 63.74% on average. North Carolina is highest at 371%. The lowest is Maryland at 28%.

Other Highest Premium States				
1	North Carolina	371%		
2	Michigan	249%		
3	Hawaii	208%		
4	California	186%		
5	Arizona	145%		
6	New Jersey	132%		
7	Delaware	81%		
8	Georgia	78%		
9	Rhode Island	68%		

;	State with Lowest 3-Year Rate				
1	Maryland	28%			
2	Indiana and Maine	37%			
3	Vermont	41%			
4	Alaska	46%			
5	Wisconsin	46%			
6	New York	47%			

The average dollar increase added to premiums after a DUI is \$1,163. That brings the average rate cost to \$2,610 a year.

The worst part of a DUI — other than the danger one poses to other drivers on the road — is that it stays on a driver's record for at least five-years and as many as 10. In the state of New Mexico the DUI stays on a driver's record for 55-years.

In many cases, that's a lifetime.

Source: PropertyCasualty360.com





PIA agents from around the country head to Washington, D.C. each year for the annual PIA Federal Legislative Summit. They'll still be doing that but the event now has a new name. It is PIA Advocacy Day.

The 2020 PIA Advocacy Day is March 31-April 1.

PIA National emphasized that the name change doesn't change the event. It's the same. PIA National said, "It is a gathering of PIA members in the nation's capital to meet with their elected representatives. This is a great opportunity to meet with your members of Congress to discuss issues that are important to you as an independent insurance agent."

It is a very, very important event that PIA National encourages you to attend if at all possible.

"PIA Advocacy Day is the opportunity for independent agents to make their case to Members of Congress up-close-and-personal, in their Capitol Hill offices," PIA National noted. "While the government relations staff at PIA National is your year-round advocate in the halls of Congress, PIA Advocacy Day gives policymakers and their staffs a chance to hear directly from you, their constituents."

PIA National says the annual event produces important victories for independent insurance

TOP STORIES

agents and the independent agent system. Here are some legislative victories that PIA National said came from the — now — former PIA Federal Legislative Summit:

- Protected agent commissions for selling policies through the federal flood insurance and crop insurance programs
- Ensured tax relief for agency owners that has resulted in millions of dollars benefiting pass-through entities, including independent insurance agencies
- Lead industry advocacy to repeal the Federal Insurance Office (FIO). Legislation to repeal the FIO has been introduced in both the House and Senate for the first time as a direct result of advocacy by PIA members in Washington, D.C.
- Laid the groundwork for the passage of a bill in the U.S. House of Representatives to repeal the 40 percent excise tax (known as the "Cadillac Tax") on certain employer sponsored health plans

The first day has a briefing that afternoon on the issues and concludes with a workshop done by the PIA National Government Relations team. It is designed to make sure you — and other agents — are ready for the next day's meetings.

"The next day, Wednesday, April 1, PIA members head to Capitol Hill to meet with their elected representatives," PIA National said. "In between are receptions and other opportunities to interact with policymakers and get to know your fellow PIA members better."

There are also other ways to prepare. The PIA National Government Relations team is going to hold a series of webinars between now and then. A schedule will be sent to members and — if you are going to attend — it is advisable to attend them.

As for the new name, PIA National said it better reflects the "action-oriented nature of PIA National's member fly-in, as compared to other association conferences, which are often heavy on panels and speeches and light on actual advocacy."



SAVE THE DATES

Tuesday, March 31 and Wednesday, April 1, 2020 Washington, D.C.

Registration will open later this year. In the meantime, visit *PIAAdvocacyDay.com* for more information.

LOOKING FOR A NEW HOME FOR YOUR BOOK OF BUSINESS?



PIA MARKET ACCESS CAN HELP:

- ★ If you have lost a direct appointment
- ★ If a carrier has pulled out of your state and you need a new carrier
- ★ If you would like to consolidate your existing business into a single source
- ★ If you are seeking more competitive offerings
- ★ If you need help with servicing your book of business

PIA MARKET ACCESS CAN HELP REMARKET, SHOP POLICIES, OR ASSIST WITH BOOK ROLLOVERS.

With access to more than 50 national and specialty carriers plus real-time, online rating for personal and commercial lines from a number of admitted "A" or better-rated companies.

Retain ownership of your book of business • No exit fees • Low monthly access fees • Higher PIA member commission rates

Sign
up to begin
your two months
FREE!

To learn more, visit

PIAMARKETACCESS.COM





*Current PIA membership required. Available in the 50 U.S. states and DC. Carrier availability varies by state. Provided through partnership with InsureZone.com of Texas, Inc.

COMMERCIAL RATES CONTINUING TO RISE

Ivans Insurance Solutions tracks insurance rates. The insurance exchange said its third quarter analysis says four of six P&C lines saw higher premium renewal rates when compared to the second quarter.

Looking at the entire year, Ivans said all lines of commercial insurance — except for workers' compensation — saw price increases. "Quarter over quarter, there was greater variability in average premium renewal rate change," the report said.

- Commercial rates rose 4.2% in the third quarter
- That's up from 3.92% average hikes in the second quarter
- Umbrella liability averaged 2.66% compared to 2.59% in the second guarter
- General liability rose 2.51% up from 2.29% in the second quarter
- BOP hikes averaged 4.17% but that's flat when compared to the second quarter
- Commercial auto rates rose 4.32% just down a bit from the 4.33% of the second guarter
- Work comp fell 2.92%
- The good news is that it's below the 3.56% drop in the second quarter

MarketScout's third quarter results were also released last week. Overall, commercial property/casualty rates are up an average of 3% from the second quarter.

- Habitational rose 6%
- Transportation jumped 7.5%



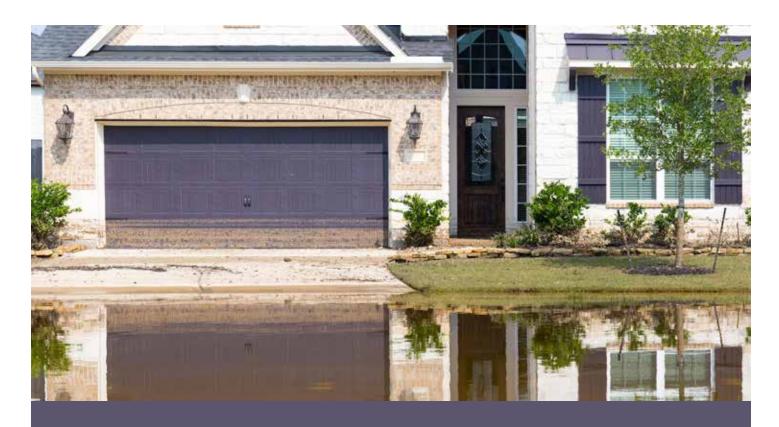
- Commercial auto had a 6.5% hike
- Commercial property is up 4.5%
- Umbrella excess rose 4.5%
- Directors and officers saw a hike of 4.5%
- Business interruption rose 4%
- Professional liability is up 4%
- Workers' compensation rates fell 1.5%

MarketScout CEO Richard Kerr said, "Liability and other lines also continue the upward trend. Workers compensation rates are still down, but we do see signs indicating workers compensation rates may move up in the fourth quarter of 2019," he said.

As for accounts:

- Small accounts up to \$25,000 saw rate hikes averaging 4.5%
- Medium accounts \$25,001 to \$250,000
 had hikes averaging 4.5%
- Large accounts \$250,001 to \$1 million
 saw a jump of 3.5%
- Jumbo accounts \$1 million and up saw a rise of 3.5%

Sources: Business Insurance



FLOOD REFORMS & FLOOD-PRONE HOMES

As you know, the Federal Emergency Management Agency (FEMA) manages the National Flood Insurance Program (NFIP). It recently released data on the cost of the climate crisis on flood insurance. FEMA thinks as things warm up more and more people will be forced to move away from flood-prone areas.

That could lead to another crisis and that is one the government that cannot afford. It is — via the NFIP — buying these people out. The fear of some is that the poorest among us will be impacted the most and will end up left behind.

That same data says since 1989 over 43,000 properties in high risk areas have been purchased by the NFIP through FEMA's Hazard Mitigation Grant Program. Once the homes or other properties are purchased, the structures are torn down. The land is then left open to absorb any waters coming from floods.

A.R. Siders is an assistant professor at University of Delaware's Disaster Research Center and a co-author of the FEMA study. She said the 43,000 homes purchased since 1989 is nothing compared to problems to come. The potential number of homes that will have to be purchased in the future is daunting.

TOP STORIES

"There are 49 million housing units in at-risk areas on the U.S. coast, and over \$1 trillion worth of infrastructure within 700 feet of the coast," she said and pointed out that FEMA and the NFIP or the federal government — or whoever — will not be able to handle even one-tenth of that number.

The study also said the nation's lower income and rural areas have seen fewer buyouts than in areas with higher incomes, higher education, higher populations and population density. These are areas where homeowners can afford to take evasive flood measures like elevating homes and other structures above an anticipated flood level.

An analysis of the FEMA data by National Public Radio (NPR) found a disproportionate amount of money and aid go to white communities. It also found the states with the most flood damage are in Florida, Mississippi and Louisiana. Yet they are in the middle of the pack when it comes to actual buyouts.

WE DIDN'T KEY THE CAR. BUT WE'RE THE KEY TO FIXING IT.

AUTO INSURANCE THAT'S DESIGNED TO BE WORRY FREE

Wheels are the way around life. Protect vehicles with auto insurance from the Worry Free Company — IMT Insurance.

Learn how you can represent IMT Insurance at **imtins.com/contact** and help your policyholders *Be Worry Free* with IMT.



TOP STORIES

The FEMA study also says the size of buyouts has gone down over the years as well and a report from the Natural Resources Defense Council (NRDC) finds that it takes almost sixyears for a buyout deal to be completed. That puts many homeowners — especially the poor — into a huge financial bind.

Anna Weber of the NRDC said, "The way that we're currently dealing with these issues is a sort of unmanaged retreat in a lot of places.

That's just not working for people right now."

The FEMA study's lead author, Katharine Mach said most of us aren't going to just sit by and watch our homes be flooded out. Some take buyouts — she said — and some build levees. Her worry? Parts of the U.S. "might look more like Venice in the future."

Source: Insurance Journal, Carrier Management

Provide Extra Protection for Unexpected Hosptial Expenses With the PIA Trust

Hospital Income Plan



HIP COVERAGE DESIGNED WITH LOCAL AGENTS IN MIND

As a PIA Member* serving Main Street America, you and your employees** have access to a high-quality, competitively priced HIP plan through the PIA Services Group Insurance Fund.

The cost of specialized services has risen steeply over the past decade, especially in the medical field. Help shield yourself and your family from the high cost of hospitalization with the supplemental PIA Trust Hospital Income Plan.



*PIA National membership, when required, must be current at all times

**No minimum participation required

For more information about the PIA Trust Hospital Income plan, please contact your local PIA Affiliate or call the Plan Administrator at 1-800-336-4759. Additional information is also available on-line at www.piatrust.com.

The policy or its provisions may vary or be unavailable in some states. The policy has exclusions or limitations which may affect any benefits payable.

Underwritten by Unimerica Insurance Company, Association Administrative Address, P.O. Box 17828, Portland, ME 04112-8828, under Policy Form AHI-5001-A (UIC).

Insurance Program Administered by Lockton Affinity, LLC.



DRUG PRICES &

The high cost of pharmaceuticals is big in the news these days. As many of you know, drug costs are high on the minds of the leaders of both parties and as we move toward the general election in November of next year, both parties are ramping up the rhetoric on the issue.

DRUG PRICE PROFITS

The next election aside, President Trump has made efforts to enact new rules on product advertising and has talked about reducing prices. House Speaker Nancy Pelosi has introduced a new plan to reduce prices. It is a much more aggressive idea than the bipartisan deal being kicked around in the Senate.

Another plan is being pushed by the Blue Dog Democrats. They're more conservative members of the party serving in the U.S. House. The Blue Dog members want more votes on single drugs rather than on drug prices as a whole.

They also want votes on bills to encourage more cheaper, generic drugs. The plan is

called the Creates Act and it aims to keep brand-name drug companies from blocking the much less expensive generics from getting onto the market.

Meanwhile, a report from the Institute for Clinical and Economic Review (ICER) took a look at the rise of the cost of seven very popular drugs in 2017 and 2018. The report found there was no clinic proof that the drugs had been improved at all in terms of effectiveness or safety and did not "provide information different from what was previously believed in order to support a price increase."

However, those increases — more than twotimes the rate of inflation — cost consumers, patients and insurers over \$5 billion.

ICER contacted drug companies and the manufacturers gave a rebuttal. They took exception with the methodology used and said the price list does not reflect discounts negotiated with insurers and patient assistance programs. Those prices are often much higher than what is actually paid by patients.

The report, the manufacturers say, also does not pay much attention to the value and benefit the drugs have for those using them.

The ICER looked at the manufacturer argument and disagrees. It said the report is only focused on a per-unit cost. These are the drugs and how much they added to drug spending over two years:

· Humira: \$1.9 billion

• Rituxan: \$806 million

Lyrica: \$688 million

Truvada: \$550 million

Neulasta: \$489 million

· Cialis: \$403 million

Tecfidera: \$313 million

Source link: The Hill

CONGRATULATIONS FOR YOUR EARNED DESIGNATION

The Professional Insurance Agents NE IA would like to congratulate everyone who has earned a designation from The National Alliance in 2019.



CIC Designation

Mr. Daniel Robert Corral, CIC Nationwide Insurance

Des Moines, IA

Ms. Heather L. Harwager, CIC, CISR, CPSR Hershey Agency Hershey, NE

Mr. Casey Luensmann, CIC, CISR PDCM Insurance Waverly, IA

Mr. Eric M. Stafford, CIC, CISR Elite TrueNorth Companies Cedar Rapids, IA

CISR Designation

Mrs. Stacy Banfield, CISR Ruhl & Ruhl Insurance Davenport, IA

Mr. Stephan Patrick Del Rio, CISR Holmes Murphy & Associates Waukee, IA

Ms. Traci A. Guthrie, CISR Grinnell Mutual Reinsurance Company Grinnell, IA

Mr. David J. Lake, CISR NCMIC Clive. IA

Ms. Patricia Marie Lofstrom, CISR PMC Advantage Swea City, IA

Ms. Christy A. Mader, CISR Pharmacists Mutual West Bend, IA

A Perfect 10



PIA Members: Read them all at PIAAgencyMarketingGuide.com.

Need more marketing support?

The PIA Branding Program includes direct mail/digital marketing, print/radio advertising and our extensive series of 1-pagers for your clients.

PIABrandingProgram.com

Thank you to the 2019 PIA Agency Marketing Guide sponsors:













Events Calendar 2019-2020

For information and to register Click Here or call (402) 392-1611.

Date	Class/Webinar	Where	When
November 6, 2019	CISR: Commercial Casualty 1	Hiawatha	Kirkwood Linn Regional Center
November 7, 2019	On Ethics: Data, Dilemmas and Knuckleheads	NE/IA	Webinar: 12:00PM - 3:00PM
November 12 - 13, 2019	Ruble: Graduate Seminar (NE)	Omaha	Omaha Marriott Hotel
November 19, 2019	Everything's Soaked and My Stuff Stinks: T he Water Damage Webinar	NE/IA	Webinar: 12:00PM - 3:00PM
November 20, 2019	CISR: Elements of Risk Management	Des Moines	Hilton Garden Inn Des Moines/Urbandale
November 20, 2019	Contractors, Contractors	NE/IA	Webinar: 12:00PM - 3:00PM
November 20, 2019	Contractors, Contractors	NE/IA	Webinar: 12:00PM - 3:00PM
November 21, 2019	Catastrophe: The Coverage Expertise You'll Need When It Matters Most	NE/IA	Webinar: 8:00AM - 11:00AM
November 21, 2019	Catastrophe: The Coverage Expertise You'll Need When It Matters Most	NE/IA	Webinar: 8:00AM - 11:00AM
November 21, 2019	FMO: E&O: Reasons and Solutions	NE/IA	Webinar: 9:00AM - 12:00PM
November 21, 2019	If It Moves On the Farm It Presents A Risk	NE/IA	Webinar: 12:00PM - 3:00PM
November 21, 2019	If It Moves On the Farm It Presents A Risk	NE/IA	Webinar: 12:00PM - 3:00PM
December 3, 2019	Ethics and E&O: Synergy, Not Rivalry	NE/IA	Webinar: 12:00PM - 3:00PM
December 3, 2019	Ethics and E&O: Synergy, Not Rivalry	NE/IA	Webinar: 12:00PM - 3:00PM

December 5, 2019	2019 PIA Annual Holiday Party - Individual	The Nebraska Club - Lincoln	4:30pm
December 5, 2019	2019 PIA Annual Holiday Party - Table of 8	The Nebraska Club - Lincoln	4:30pm
December 5, 2019	Alphabet Soup: The Mistakes and Coverage Behind D&O, EPLI, FLI and EBL	NE/IA	Webinar: 12:00PM - 3:00PM
December 5, 2019	Alphabet Soup: The Mistakes and Coverage Behind D&O, EPLI, FLI and EBL	NE/IA	Webinar: 12:00PM - 3:00PM
December 10, 2019	Cyber Coverage - Data Breach and So Much More!	NE/IA	Webinar: 8:00AM - 11:00AM
December 10, 2019	Cyber Coverage - Data Breach and So Much More!	NE/IA	Webinar: 8:00AM - 11:00AM
December 10, 2019	Homeowner's Policy Coverage Concerns for the Modern Family	NE/IA	Webinar: 12:00PM - 3:00PM
December 10, 2019	Homeowner's Policy Coverage Concerns for the Modern Family	NE/IA	Webinar: 12:00PM - 3:00PM
December 12, 2019	Commercial Liability Claims That Cause Problems	NE/IA	Webinar: 12:00PM - 3:00PM
December 12, 2019	Commercial Liability Claims That Cause Problems	NE/IA	Webinar: 12:00PM - 3:00PM
December 12, 2019	E&O: Reasons and Solutions	NE/IA	Webinar: 8:00AM - 11:00AM
December 12, 2019	E&O: Reasons and Solutions	NE/IA	Webinar: 8:00AM - 11:00AM
December 17, 2019	How Savvy Businesses Use Life Ins. to Hedge Against Financial Losses	NE/IA	Webinar: 12:00PM - 3:00PM
December 17, 2019	How Savvy Businesses Use Life Ins. to Hedge Against Financial Losses	NE/IA	Webinar: 12:00PM - 3:00PM
January 14, 2020	Dead or Alive: the Many Functions of Life Insurance	NE/IA	Webinar: 8:00AM - 11:00AM
January 14, 2020	Everything's Soaked and My Stuff Stinks: The Water Damage Webinar	NE/IA	Webinar: 12:00PM - 3:00PM
January 15, 2020	Insurance Issues for Today's World	NE/IA	Webinar: 12:00PM - 3:00PM
January 21, 2020	Commercial Property Claims That Stink and How To Handle Them	NE/IA	Webinar: 12:00PM - 3:00PM
January 22, 2020	Ethics and E&O: Synergy, Not Rivalry	NE/IA	Webinar: 12:00PM - 3:00PM

January 23, 2020	Construction Contracts: What The Ins. Agent Should Know, Do & NOT Do	NE/IA	Webinar: 12:00PM - 3:00PM
January 23, 2020	If It Moves On the Farm It Presents A Risk	NE/IA	Webinar: 8:00AM - 11:00AM
January 28, 2020	An Hour with Kevin: Drones - Insuring Innovators, Enthusiasts and Idiots	NE/IA	Webinar: 1:00PM - 2:00PM
January 29, 2020	Alphabet Soup: The Mistakes and Coverage Behind D&O, EPLI, FLI and EBL	NE/IA	Webinar: 12:00PM - 3:00PM
February 6, 2020	Cyber Coverage - Data Breach and So Much More!	NE/IA	Webinar: 12:00PM - 3:00PM
February 11, 2020	Adventures in Aging: Understanding Social Security & Medicare	NE/IA	Webinar: 12:00PM - 3:00PM
February 12, 2020	How Savvy Businesses Use Life Ins. to Hedge Against Financial Losses	NE/IA	Webinar: 8:00AM - 11:00AM
February 18, 2020	Homeowner's Policy Coverage Concerns for the Modern Family	NE/IA	Webinar: 12:00PM - 3:00PM
February 20, 2020	Culture, Ethics and E&O: The Right Way to Run an Agency	NE/IA	Webinar: 12:00PM - 3:00PM
February 25, 2020	Additional Insureds & Certificates: Issues, Answers and When to Say No	NE/IA	Webinar: 12:00PM - 3:00PM
February 26, 2020	Flood Insurance and the NFIP	NE/IA	Webinar: 8:00AM - 11:00AM
February 27, 2020	An Hour with Kevin: Extra Money for Bills, Beer or Both - Insuring Your	NE/IA	Webinar: 1:00PM - 2:00PM
March 10, 2020	Dead or Alive: the Many Functions of Life Insurance	NE/IA	Webinar: 8:00AM - 11:00AM
March 10, 2020	Ethics and E&O: Synergy, Not Rivalry	NE/IA	Webinar: 12:00PM - 3:00PM
March 12, 2020	Alphabet Soup: The Mistakes and Coverage Behind D&O, EPLI, FLI and EBL	NE/IA	Webinar: 12:00PM - 3:00PM
March 12, 2020	An Hour with Kevin: The S.T.O.R.M. Webinar (Coverage Concerns for Serious	NE/IA	Webinar: 10:00AM - 11:00AM
March 17, 2020	Everything's Soaked and My Stuff Stinks: The Water Damage Webinar	NE/IA	Webinar: 12:00PM - 3:00PM
March 19, 2020	Coverage Problems Your Contractors Hate (and How to Solve Them)	NE/IA	Webinar: 12:00PM - 3:00PM

PIA NE IA EVENTS

March 24, 2020	Exposures That Prove Why ALL Employers Need EPL Coverage	NE/IA	Webinar: 12:00PM - 3:00PM
March 25, 2020	Commercial Liability Claims That Cause Problems	NE/IA	Webinar: 12:00PM - 3:00PM
March 26, 2020	An Hour with Kevin: S.T.O.R.M. The Sequel! — More Coverage Concerns	NE/IA	Webinar: 1:00PM - 2:00PM

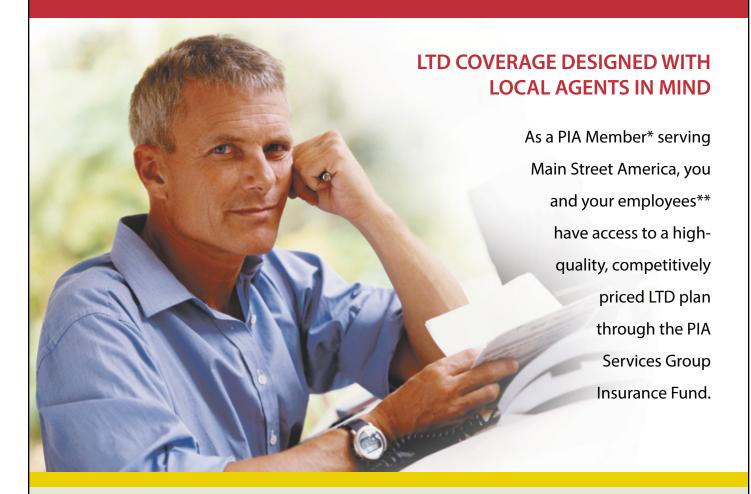
WWW.ANDERTOONS.COM



"Maybe it's a costume I got on clearance after Halloween, or maybe I've been stealthily honing my ninja skills under cover of dark for years. There's only one way to know for sure..."

Help Protect Your Most Valuable Asset - Your Income - With The PIA Trust

Long Term Disability Plan



How would you manage if a long-term disability reduced your earning power? For many people, disability means an interruption in earnings that can put them financially at risk. With the PIA Trust Long Term Disability Income Insurance plan, PIA members and their employees** can get the coverage they need to help protect against that risk.



With <u>no medical underwriting necessary</u>*** and additional flexible options available, each participant can easily customize a plan to suit their own specific needs.

For more information about the PIA Trust Long Term Disability Income Insurance plan, please contact your local PIA Affiliate or call the Plan Administrator at (800) 336-4759. Additional information is also available on-line at www.piatrust.com.

* PIA National membership, when required, must be current at all times

** No minimum participation required

*** Benefits subject to a pre-existing condition limitation